

Manufactured Home Living

Volume 42 Issue 3
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MHOA MEMBERSHIP THOUGHTS AND IDEAS

Silverdale Mobile Estates in Bremerton is our largest and strongest MHOA Chapter. Dave Freeland, Chapter President and our Vice President West offers the following thoughts and comments. Membership in the Chapter and MHOA is a priority that their board takes very seriously. Without members MHOA could not have been able to support and help educate residents for over 45 years. The Chapter officers educate themselves first and then their fellow residents about park rules, RCW59.20 and RCW59.30. the Chapter has a MHOA table in the clubhouse with information about MHOA, 59.20, 59.30 and local area information. The Chapter has a Membership Chairperson who visits every new resident that moves into the park, and has put together a book of all events for the year, emergency numbers, a phone directory, a MHOA application, and also puts out a monthly newsletter. Once a year the Chapter has a membership drive. The Chapter puts on all the social activities and meals in the park. The monthly newsletter is a valuable tool to help residents be aware of up-and-coming events, meetings, and other articles of interest, including a monthly comment on legislation. The Chapter Legislative Chairperson encourages residents to call their area politicians on issues and legislation affecting residents.

Continued on page three

Pedro—Program Attorney—AG

Manufactured Housing Dispute Resolution Program—RCW59.30 800 Fifth Avenue Suite 2000, Seattle, WA 98104-3188 206-464-6049

www.atg.wa.gov/MHDR.aspx

WA State Attorney General's Office, Consumer Protection

If you have questions about RCW59.20 or RCW59.30, please call the AG's office at 206-464-6049 or 1-866-924-6458. Copies of both laws can be obtained from the AG's office, the MHOA office or at www.mhoa.net.

MHOA EXECUTIVE BOARD MEETING **Saturday, October 8, 2011**

MHOA's next Executive Board Meeting will be held on Saturday, October 8, 2011, hosted by Creekside Mobile Estates in Vancouver, WA.

The Agenda for the October meeting is on page 10, directions on page 11. Please RSVP your attendance to MHOA at (360) 373-2436 or mhoa2002@donobi.net.

All MHOA members are invited to attend and to (BRING A NEIGHBOR, FELLOW RESIDENT, OR PERSON INTERESTED IN JOINING MHOA).

PLEASE REGISTER TO ATTEND THESE EXECUTIVE BOARD MEETINGS, THIS WILL BE YOUR CHANCE TO LISTEN TO YOUR MHOA OFFICERS AND COMMITTEE MEMBERS BRING YOU UP-TO-DATE ON THE PROGRESS OF REBUILDING MHOA. LEARN MORE ABOUT MHOA'S FUTURE, OUR LEGISLATIVE PLANS, OUR PROPOSED BILLS FOR 2012, OUR 501C-3 IRS APPLICATION, AND HOW YOU CAN HELP MHOA AS WE ENTER INTO OUR 46TH YEAR OF SUPPORT FOR RESIDENTS.



EMAIL ADDRESS USED FOR MHL and RENEWALS

If you have an e-mail address and you are still receiving a hard copy of our Manufactured Home Living Newsletters or our membership renewal notice, then MHOA does not have your correct e-mail address. You need to contact us at 360-373-2436 or mhoa2002@donobi.net and reconfirm or advise of your e-mail address. To cut down on our postage expense, we are sending the MHL newsletters out via snail mail only. Effective February 1, 2010, MHOA does not e-mail the current quarterly MHL Newsletter to members with an e-mail address. The current and several past newsletters can be found on our website at www.mhoa.net, click on the "MHL" link, read and/or download and print. For those of you with a computer, print out copies of the most current Newsletter and pass out to residents in your community who are not MHOA members and who don't have a computer.

We need companies and vendors to advertise in the MHL or to join MHOA as an Associate Member. Call us with suggestions.

Manufactured-Mobile Home Owners of America, Inc.

3421 Kitsap Way Ste H
 Bremerton, WA 98312
 mhoha2002@donobi.net
 (360) 373-2436
 www.mhoha.net

State Officers

Andy Bergman
 President
 (253) 548-8227

David Freeland V-President West (360) 633-7223 Secretary Judith E. White (425 235-6397	Robert H. Burton V-President East (509) 295-8225 Treasurer Lyle Burstad (360) 915-8332
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Publisher MHL MHOA Photographer
 Andy Bergman Lyle Burstad
 David Freeland

* * * * *

(360) 373-2436

Please do not call the officers home telephone numbers unless it is an emergency. Call the main office first at 360-373-2436.

District Directors

District 1/2	Open	
District 3	Ken Newton	(253) 925-9318
District 4	Pat Miller	(253) 531-6798
	Don Armstrong	(252) 987-5330
District 5	Ron Vail	(360) 326-4643
	Dan Smoron	(360) 256-9049
District 6	Cheryl Pasternak	(360) 307-9675
District 7	Ray Page	(509) 967-3316
District 8	Open	

Membership Thoughts and Ideas Continued

The Chapter has a general meeting every other month, which gives residents an opportunity to learn what issues MHOA is addressing in Olympia and what is happening in their own community. Once a year the Chapter puts a copy of 59.20 and 59.30 in the Chapter Newsletter so that all residents have a copy.

A better quality of life by attending MHOA community meetings as well as MHOA State Executive Board Meetings is critical for MHOA to be able to help residents.

Once a year is Lobby Day in Olympia. It is very important for all residents who live in Manufactured home communities to make an effort to attend. When state legislators, senators, lobbyists and other lawmakers look out and see hundreds of faces of Manufactured Home Owners who cast the votes to either elect or not elect them into office, they will pay attention. It is up to each resident to decide what and how much we are willing to do to make a difference for all of us who live in parks in the state. The importance of membership in MHOA is huge and the ways to get membership is small and simple, it is however how much each, repeat each, of us are willing to do to get the results that are best for all of us.

The front page of the Chapter's Newsletter is dedicated to our MHOA President's message and a message from the park manager. It is often the case that park managers come and go, however, having a working relationship with the on-site manager is most important, keeping in mind that they have their job to perform and that as members and officers of MHOA, we also have a responsibility to fulfill for the resident of our community. We rely on the "good faith, fairness and following the park rules as well as 59.20 and 59.30 to be our foundation.

Dave Freeland, Chapter President and VP West

Advertising Rates

Full Page: 7.5 W x 9.8 H	\$210.00
1/2 Page: 7.5 W x 4.8 H	\$112.00
1/2 Page: 3.6 W x 9.8 H	\$112.00
1/4 Page: 3.6 W x 4.8 H	\$62.50
Business Card: 3.5 W x 2.0 H	\$25.00

PLEASE JOIN US FOR THE NEXT EXECUTIVE BOARD MEETING



October 8th,
PLEASE RSVP TO:
Andy AT
360-373-2436

AMERICAN INCOME LIFE

New Member Benefit for Automatic Accidental Death & Dismemberment Insurance at No Cost.

We remind all MHOA members of the revised supplementary insurance partnership between AIL and MHOA. This benefit to members provides for a **no cost or obligation to individual members** of an Accidental Death and Dismemberment (AD&D) benefit of **\$4,000 (increased in August 2011 from \$3,500)**. In the event of an accidental death of a member or spouse, please call the MHOA office or AIL immediately.

Additional benefits include: Child Safe Kits; discounts on eye care, hearing, drugs, and chiropractic services; hospital benefits; emergency fund; terminal illness rider; strike waiver; and a lay off waiver. An AIL rep will visit your home and explain the program in detail. Visit the AIL MHOA page on AIL's web site—www.aillife.com or call Fran Christie at 1-877-531-5773 for details.

AIL has been a long-standing partner of MHOA and this program is endorsed by MHOA. Since MHOA started this program with AIL, well over 100 individuals have been paid insurance benefits under the AIL program.

Donations—MHOA periodically receives extra donations from members, some members have donated \$1, some donated several hundred dollars. We sincerely appreciate all the donations we receive. We use these donations to offset operating expenses and to fund the costs for our IRs 501c-3 application, and in a very few limited cases to pay for membership in MHOA for interested residents who can't afford to join MHOA. If you have a candidate for any such contribution, please contact the MHOA office with details. A member could also use their own funds to pay for membership in MHOA for a neighbor who simply can't afford the \$15 membership dues.

RCW59.20 (the law)

Prohibited acts by the landlord—A landlord may not prohibit a public official or candidate for public office from meeting with or distributing information to tenants in their individual homes, nor penalize any tenant for participating in these meetings, or receiving this information. You can also invite your legislators to come visit your park clubhouse and speak on legislation and address tenant concerns.

A landlord cannot evict a tenant because a tenant filed a complaint against the landlord with the Attorney General's office under RCW59.30 (the Dispute Resolution program Bill); requesting the landlord to comply with the provisions of RCW59.20 (the Manufactured Landlord/Tenant Law), participation or membership in any homeowner's association, MHOA Chapter, resident's association, or park social club, or charge a utility fee in excess of actual costs (a landlord may charge a "reasonable" administrative fee to send out utility billings to tenants where the landlord pays the overall bill.

Legislative Action Team Participants and MHOA members

First of all—A hearty thank you to all members of the LAT (the Legislative Action Team), MHOA's LPT (Legislative Planning Team), and the members of MHOA who participate in our process of trying to get bills passed in Olympia for the benefit of residents who live in parks.

Rent Adjustment Bill—(SB5400). This bill was submitted first in 2011 and will be resubmitted again in 2012. The proposed bill was written by Bob Burton, MHOA VP East, and sponsored by Senator Prentice. We did have a hearing on this bill, but the bill did not get out of committee. Submission of this bill fulfilled a promise MHOA made to its members. The bill will be available for consideration in the 2012 legislative session and the one thing we learned in 2011 is that we need much more support from residents and much more support from legislators.

Revisions to RCW59.20 MHOA has worked on legislation in the last three legislative sessions to try to get a bill passed to improve the wording in this law. A revised bill will be submitted for the 2012 legislative session.

Manager Training-(SSB5261). This bill was presented by MHCW (the owner's association) in 2011 and was generally supported by MHOA. The bill was intended to require an initial 8 hour training class for all park managers, with a 4 hour annual continuing education requirement. This bill was stuck in the Rules Committee and did not get out of the Senate and was dead for 2011. We hope a similar bill may be resubmitted by MHCW in the 2012 legislative session, which will again have the support of MHOA.

Comments, suggestions—Please call the office at 360-373-2436 or e-mail us at mhoa2002@donobi.net if you have suggestions on proposed legislation. Invite your local legislators to visit your park and make a presentation on the 2012 legislative session and talk to them about your concerns.

INVITE YOUR MHOA OFFICERS OR DISTRICT DIRECTORS TO COME VISIT YOUR PARK, WE ARE HERE TO HELP.

President's Message

Letter from President Andy Bergman

MHOA is sorry to report that we recently lost a kind, caring man in John Landis. John was the chair of the LAT (Legislative Action Team). He put his heart and soul, as well as many, many hours into this effort. His work on the AG's Dispute Program Bill (RCW59.30) along with Judith White, Ken Newton, and Jim Dean, has made living in parks much improved. He also worked for 18 months on the former proposed merger of MHOA and AMHO and was always very clear with the members that he believed this would be a very positive move for the two groups.

We have seen an increase in membership since our July 9th Executive Board meeting. We hope you all will continue to "ask a neighbor" to join MHOA as we need to continue our growth. Your legislative committee is gearing up for the 2012 legislative session. We hope to share the committee thoughts and gather your thoughts at the Executive Board meeting on October 8th at Creekside Estates in Vancouver.

Your Executive Committee is now working with an attorney in Seattle to begin the process of getting IRS approval for MHOA as a non-profit 501c-3. We will update you on this effort at the October 8th meeting.

I'd like to thank our District Directors (Ken Newton, Don Armstrong, Pat Miller, Ron Vail, Dan Smoron, Cheryl Pasternak, and Ray Page), and our two vice presidents, Dave Freeland and Bob Burton, for making park visits, working on solutions to issues and recruiting new members. Thanks also go to Fred Jones, our office manger, and Meridith McMahan, our office assistant, for all their hard work.

Please plan to attend our next State-wide membership meeting on Saturday, October 8th at Creekside Estates in Vancouver. Please note that we are starting the meeting earlier than past meetings, at 9:15, with coffee, pastries', and socializing at 8:15 am. Please bring your own sack lunch and plan to talk with other members over lunch. The meeting will adjourn about noon.

Note—Our current and several past MHL Newsletters are on our website under the "MHL" link at www.mhoa.net. Click on the link to read or print copies. We suggest you print extra copies and place in your clubhouse or distribute to your neighbors who are not current MHOA members, and put a current copy in your New Resident Welcome Package. If your fellow residents need information about MHOA, refer them to our website or ask them to call the MHOA office at 360-373-2436 or e-mail us at mhoa2002@donobi.net. We no longer snail mail the MHL to delinquent MHOA members. If you are no longer a MHOA Chapter officer, please call the office and let us know. Chapters are required to provide MHOA with a current list of officers annually in May.

MINUTES

Minutes of MHOA Executive Board Meeting San Souci MHP, July 9, 2011 (Edited for Publication in MHL)

President Andy Bergman called the meeting to order at 10:00 AM, followed by the Pledge of allegiance. Each attendee introduced themselves, there were 48 present representing 13 communities. Andy introduced State Senator Jim Kastama of the 25th Legislative District who indicated he will be running for the office of State Secretary. Senator Kastama has been a champion for Manufactured/Mobile Home issues in our state. Mr. Kastama is available to come and speak/visit your park. **CALL HIM!**

Secretary Judith E. White read the minutes of the April 9th Annual MHOA Board meeting, which were approved as read.

Treasurer Lyle Burstad reported on our income and expenses year-to-date As of July 9, 2011 MHOA had \$3,001.91 in checking and \$6,563.39 in savings, membership income is below projections but MHOA is actively working on keeping expenses below budget. Shirley Olsen completed the audit of MHOA's fiscal year May 201—April 2011 and found the books to be in order and well maintained, there were no major discrepancies). The treasurer's report was approved as presented.

President Andy Bergman presented Cheryl Pasternak \$50 for bringing in the most new members year-to-date in 2011. All in attendance were challenged to take a MHOA application and present it to a prospective new member in the next 72 hours. Andy reported progress is being made on MHOA's 501c-3 IRS application (if members would like to donate funds to MHOA to help out with this cost it would be well appreciated).

Vice President East Bob Burton gave a report on the membership from January through July. A higher than normal percentage of members are renewing and we have gained over a hundred new members.

Judith white gave a report on our legislative efforts in 2011 and introduced our guest speaker, Tad Poirier, the owner of Mobile Home Guys. Tad brought cards, signage and a parts supply catalog for those present. Cheryl Pasternak made a presentation on proposed new banners and shirts.

The members present (with 33 proxy votes) approved proposed new MHOA By-Laws. Lunch was served by the host park and President Bergman called for more volunteers for MHOA. There was a general time for discussion and the meeting adjourned at 1:15 p.m.

The next quarterly board meeting will be at Creekside in Vancouver on October 8th.

Resident Tips

Medicaid Recipients—those on Medicaid and meet the Washington State Medicaid requirements, have a medical need and your doctor’s signed approval are eligible to receive incontinent supplies FREE. Call 1-800-425-1101 or go to www.medicaid-incontinence.com for more information.

Questions about Health Care and Health Insurance—call Shibe (Statewide Health Insurance Benefits Advisors) at 1-800-397-4422, or go to www.insurance.wa.gov.

WPDP (Washington Prescription Drug Program) - call 1-800-913-4146 or go to www.rx.wa.gov to learn about discounts of prescription drugs.



MHOA NEEDS YOU!



MHOA APPLICATION
 Membership Dues—\$15/yearly with a Subscription to the
 Manufactured Home Living included

Name _____

Address _____

City _____ St. _____ Zip _____

Phone _____ County _____

Name of Park _____

E-Mail address _____

MHOA
 Manufactured-Mobile Home Owners of
 America, Inc.
 3421 Kitsap Way Unit H

PHONE: 360-373-2436
E-MAIL: mhoa2002@donobi.net
www.mhoa.net

MISCELLANEOUS NEWS

Rent Justification— (DO YOU UNDERSTAND HOW IMPORTANT IT IS FOR YOU TO SUPPORT MHOA'S EFFORTS TO PASS A RENT ADJUSTMENT BILL IN THE STATE OF WASHINGTON!)

Discrimination—MHOA continues to receive calls and e-mails from residents (especially from Hispanics) about landlord's or park managers discriminating against various ethnic existing or prospective tenants). Do you feel you have been discriminated against by a park manger or owner? To get more information and to file a complaint:

Fair Housing Center of Washington—(Western Washington), 253-274-9523, or 1-888-766-8800, www.fhcwashington.org

Northwest Fair Housing Alliance—(Eastern Washington), 509-325-2665, or 1-800-200-3247, www.nwfairhouse.org

Medical Alerts—A medical alert service gives older adults and those with chronic medical conditions the security and confidence to continue to live independently at the one place they feel most comfortable—their home. Answer these questions: 1. are you alone most of the time, 2. have you fallen, 3. have you been hospitalized recently, 4. do you have a chronic ailment, 5. do you use a cane, walker or wheelchair, 6, do you take lots of medications, 7. do you require assistance with bathing, dressing, meal preparation, 8. is it important to you to stay in your own home? If so, it may be time for a medical alert devise. Philips Lifeline (the leading medical alert service) can help seniors and those who need help. For more information, call Philips Lifeline at 1-800-451-0525 or go to www.lifelinesystems.com.

American Senior Resources—Contact Bill Drenik at wdrenik@gmail.com for advice on senior safe money investments.

Mobile Home Guys, Inc.—Visit their website at Mobilehomesupply.com or call 253-735-5155 to learn more about our newest partner and find hard-to-find repair and replacement parks for manufactured/mobile homes.

Delinquent members—Over 300 of our MHOA members are delinquent in payment of their dues renewal. **WE NEED YOUR HELP!** If in doubt as to your membership status, please call the office at 360-373-2436 or e-mail us at mhoa2002@donobi.net. Have you moved, sold your home, no longer wish to support MHOA and your fellow park residents, please let us know your status.

MHOA EXECUTIVE BOARD MEETING
Saturday, October 8, 2011
Creekside Mobile Estates, Vancouver, WA

8:15 AM Registration, coffee, pastry, socializing
9:15 AM Call to Order, Pledge of Allegiance, opening remarks, introduction of MHOA members and guests
Secretary's reading of minutes, Judith e. White, July 9 Board Meeting (abbreviated copy on copy on page 7)
Treasurer's Report—Lyle Burstad, update on financial income/expenses
Membership report—Bob Burton
District Directors report—park visits, problems, issues, new MHOA Chapters, new HOAs
Legislation—MHOA's plan for 2012
Old Business—t-shirts, sweatshirts, polo shirts, banners, new and old
New Business—
501c-3 IRS report _Andy Bergman
Adjourn 12 noon
Sack lunch social, miscellaneous questions and answers—noon to ?

Directions to the meeting on page 11

Please rsvp your attendance to the MHOA office at 360-373-2436 or e-mail us at mhoa2002@donobi.net.

BRING A PROSPECTIVE NEW MEMBER, BRING YOUR NEIGHBORS, THOSE FOLKS IN SOUTHEASTERN WASHINGTON, PLEASE ATTEND, THESE ARE IMPORTANT MEETINGS!

MHOA Means Helping One Another

MHOA EXECUTIVE BOARD MEETING

October 8, 2011

**Creekside Mobile Estates,
511 NE 121st Avenue
Vancouver, WA 98682**

Directions

From I-5 North—Take I-5 south towards Portland
Merge onto I-205 via exit 7 towards Salem (go 6.2 miles)
Merge onto WA 500 via exit 30
Take the NE Gher road/NE 112th Avenue exit
Keep right at the fork to go on 112th Avenue
Turn Left on NE 49th Street
Turn Left on NE 122nd Avenue
Park at the clubhouse

From Eastern Washington –Take I-90 west to HWY 18 to I-5 South in Federal Way, go south on I-5 as noted above, or take HWY 84 or 14 towards Vancouver, or use MapQuest, your Garmin, Tom Tom or car GPS

If you are planning on coming, consider carpooling, or bringing a neighbor or a resident who wants to know more about MHOA or who might want to volunteer in your park or for MHOA (and who might fill out an application at the door and pay the \$15 annual MHOA dues). If you need an overnight stay when you come for this meeting there are four motels all within walking distance of Westfield-Vancouver Mall, and close to the park:

Rodeway Inn & Suites, 9201 NE Vancouver Mall Drive, 1-360-254-0900; Days Inn & Suites, 9107 NE Vancouver Mall Drive, 1-360-253-5000; Comfort Suites, 907 NE Vancouver Mall Drive, 1-360-253-3100, or Best Western, 9420 NE Vancouver Mall Drive, 1-360-256-0707.

Please call in your rsvp for the meeting to the MHOA office at 360-373-2436 or e-mail MHOA at mhoa2002@donobi.net

Please plan on attending, your MHOA new President, Andy Bergman, and your other officers and volunteers have been working very hard on your behalf and we desperately need more of you to step up and volunteer, especially in Eastern and Northern Washington, and for District Director and Regional Directors positions all over the State.

Mobile Home Owners of America
3421 Kitsap Way Suite H
Bremerton, WA 98312

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September 2011